

**FOOD AND SUPPLEMENTS**

*How to collect and send us products intended for human (or animal) consumption*

- 1) Send supplement material and other products intended for human consumption as they are stored in your facility
  - a. If they are stored at ambient temperature (dry), ice packs are not required
  - b. If they require thermal stability, ship overnight with ice-packs
- 2) How much to send?
  - a. 2-10 grams of product is adequate for most tests
  - b. Please call or email for verification so that we can meet your specific needs
- 3) Double bag samples to prevent cross-contamination
- 4) Go to <http://greenwaterlab.com> to download and fill out our COC (Chain of Custody)
- 5) Pack samples (tightly sealed and individually packed)
- 6) Label samples using a waterproof pen (e.g. Sharpie) with the "Sample ID"
- 7) Put the filled out COC in a plastic bag in the cooler with samples
- 8) Ship ground (dry samples) or overnight (wet samples or temperature sensitive samples) to GreenWater Laboratories:

**GreenWater Laboratories/CyanoLab**  
205 Zeagler Drive, Suite 302  
Palatka, FL 32177

Please contact the lab prior to shipping (email or phone) so we know when to expect the samples.

**Phone: (386) 328-0882**  
**E-mail: [info@greenwaterlab.com](mailto:info@greenwaterlab.com)**